

# General Return Policy

You may return most new, unopened items sold and fulfilled by Sportarredo USA Inc. within 30 days of delivery for a full refund. The customers are responsible for the return shipping costs. Items should be returned in their original product packaging. Just email or call us, and we will guide you through the process and, if necessary, even supply you with a return mailing label you can print out.

## Calculating Your Refund

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The following conditions and exceptions apply.

### Partial refunds:

- Any opened item returned within 30 days of delivery: 85% of item's price.
- Any unopened item that is returned more than 30 days after delivery: 80% of item's price, upon verification.
- Any item that is not in its original condition, is damaged, or is missing parts for reasons not due to our error is not eligible for any refund.

## Receiving a Refund

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We'll request a refund after we receive and process your return.

For items directed to our Returns Center, expect your refund within 3 weeks of giving your package to the return shipper (though in many cases you'll receive the refund sooner).

This time period includes:

- 5 to 10 business days for us to receive your return from the shipper.
- 3 to 5 business days for us to process your return.
- The time it takes to receive your refund check.